

ROYAL BATHS MANUFACTURING CO., LTD.

ACRYLIC WARRANTY

Limited Warranty Royal Baths Manufacturing Co., Ltd. offers a 10 Year Limited Warranty on the acrylic finish against product defects in material and/or workmanship resulting from normal use. In addition, each whirlpool pump carries a 5 Year Limited Warranty.

Note: In general, Royal Baths Manufacturing Co., Ltd., without charge, will repair or replace (at our option) any new unit or component which proves defective in material or workmanship or does not operate in accordance with written performance specifications stated on the unit within the warranty period. Royal Baths Manufacturing Co., Ltd. is not responsible for costs incurred in the removal and/or installation of a unit. Our warranty does not cover damage or loss resulting from modifications. Product specifications are subject to change without notice. All dimensions are based on manufacturers tolerances of 3/8".

Exclusions

1. This warranty shall not apply to any failure resulting from negligence, abuse, misuse, misapplication, improper installation, alteration or modification, chemical corrosion, or improper maintenance.
2. Royal Baths Manufacturing Co., Ltd. is not liable for incidental or consequential damage, loss of time, inconvenience, incidental expenses, labor or material charges in connection with removal or replacement of the equipment or tub.
3. Royal Baths Manufacturing Co., Ltd. does not warrant that the tub was installed, plumbed or hooked up properly. Improper or negligent installation of your tub, or alterations of your tub or alterations or modification to the equipment may cause malfunctions. Such problems are not covered by any warranty expressed or implied, given or otherwise imposed by law on Royal Baths Manufacturing Co., Ltd.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

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This warranty supersedes any previous warranty from Royal Baths Manufacturing Co.

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Royal Baths Manufacturing Co., Ltd. submits its quality tubs to many inspections and rigid quality control standards. We strive to provide our customers with tubs that are not only beautiful, but also durable. In order to ensure that we continue to improve our quality and design, we need your assistance. Please fill out and return the perforated self-mailer. This will help us continue to build quality whirlpool bath tubs.

Please check the appropriate box for each question below, and fill in the blanks.

1. How did you obtain your Royal Baths whirlpool?

- A Plumbing Supply Distributor _____
B Kitchen and Bath Dealer _____
C Remodeler - Contractor _____
D Home Builder _____
E Home Center _____
F Other _____

2. Was the whirlpool in good condition? Yes _____ No _____

If no, why? _____

3. Would you recommend Royal Baths Whirlpools to someone else? Yes _____ No _____

If no, why? _____

4. Did you Purchase a new home _____ Remodel _____

5. What recommendations would you make, if any?

Customer Name _____ Telephone (_____) _____

Address _____ City _____ State _____ Zip _____